



# 29th Annual NTDA Convention

Oct. 9-11, 2019 • The Breakers • Palm Beach, FL

## Know Before You Go

Thank you for registering for the 29th Annual NTDA Convention, Oct. 9-11, 2019 at The Breakers in Palm Beach, FL!



### The Breakers

The 29th Annual NTDA Convention makes its much-anticipated return to The Breakers, Oct. 9-11, 2019, in Palm Beach, FL. Distinguished as a AAA Five Diamond property. Situated on 140 acres of incomparable oceanfront property in the heart of Palm Beach, The Breakers is a magnificent, Italian-Renaissance design in a breathtaking setting.

Use the following link to book rooms at The Breakers if you have not already done so: <https://book.passkey.com/event/49849918/owner/23044/home>.

Visit <https://ntda.org/convention/the-breakers/> for more information about the resort, hotel rates, reservation information and room cancellation policies.

### Discounts

All NTDA Convention attendees staying at The Breakers receive the following added benefits:

- Complimentary access to The Ocean Fitness Center (room key required for entrance).
- Complimentary beach lounge chairs and umbrellas (show your room key at desk).
- The group rate will be honored for three days prior to and after the Convention dates **based on availability**.
- A 10% discount is offered to Convention attendees staying at The Breakers for the Spa.
- For those staying at The Breakers who wish to golf during the week at the resort's Ocean or Rees Jones Courses, a discounted rate of \$123.50 (including tax) is offered to NTDA attendees. This rate includes greens fees and a cart. (The rate for the Golf Tournament & Scholarship Fundraiser on Friday, Oct. 11 differs as it includes greens fees, tournament fee, continental breakfast, lunch, cart, transportation to Rees Jones Course, beverages, contests and prizes, and swag bag.) To schedule tee times outside of the Tournament, please call The Breakers Clubhouse at **(877) 709-2670**.





# Travel Tips

## Where to Fly Into

For NTDA Convention attendees, Palm Beach is easily accessible by car, as well as by air through Palm Beach International Airport (PBI). The Breakers is only 5.9 miles from PBI (about a 15-minute car ride.) Fort Lauderdale-Hollywood International Airport (FLL) is about 53 miles south of the hotel and Miami International Airport is about 75 miles away.



## Discounts

NTDA has negotiated select travel discounts for our attendees:

- **Delta Airlines** — Visit [www.delta.com/meeting](http://www.delta.com/meeting), or call 1-800-842-5628, use Meeting Code: NY2LT. Discount available Oct. 6–Oct. 14, 2019.
- **United Airlines** — Visit [United.com](http://United.com) and enter (Z CODE ZG6B AND AGREEMENT CODE 815857) in Offer Code box.
- **Budget** — Visit [Budget.com](http://Budget.com). Rates available Oct. 6–14, 2019. Use Customer Discount Number: BCD # X536064.
- **Avis** — Visit [Avis.com](http://Avis.com). Rates available Oct. 6–14, 2019. Use Customer Discount Number: J906937.
- **Hertz** — Visit [Hertz.com](http://Hertz.com). Rates available Oct. 1–21, 2019. Include CV# 022L5533.

## Shuttle Service

Shuttlefare Shared Ride Van Service gets you from Palm Beach airport to The Breakers in under 20 minutes. Schedule pickup in advance by calling **1-800-851-4528**.



## Uber

Uber picks up at PBI. Request a ride from your smartphone app or at <https://www.uber.com/airports/pbi/>.

## Parking

Overnight valet parking is \$20 for Convention Attendees staying at The Breakers (includes in and out privileges).

## Travel Tips

To enjoy your NTDA Convention experience at The Breakers in Palm Beach, FL, here are some helpful tips to keep in mind.

1. Palm Beach's average high and low temperatures in early October are 85° high and 72° low.
2. The Breakers resort is located literally at "the breakers," where the ocean first hits land. Be mindful of the waves and take note of any signs posted. Even if you know how to swim, check surf conditions before going into the water.
3. While out, note the location of lifeguards, in case you or someone may be in distress.
4. A purple flag near the beach means dangerous marine life nearby. (Usually, it is jellyfish, which can sting.)
5. Drink plenty of fresh water and stay hydrated.
6. Protect your skin, wear UV sunglasses if necessary, and even foot protection while in the sun. Spray-on sunscreen works best after time in the water.
7. In the unlikely event of an emergency, The Breakers staff will direct guests how to evacuate. Follow them to the safest area of the hotel, they will also provide updates.
8. Real-time travel and weather advisories are posted on [www.visitflorida.com](http://www.visitflorida.com). This site will also tell you what to do in case of a weather emergency.

## Nearby Hospitals & Pharmacies

In the event of an emergency, call **911** immediately, then call (or text) Gwen Brown, NTDA President, at **(810) 844-3124**.



- Good Samaritan Medical Center, 1309 N. Flagler Dr., West Palm Beach, FL 33401, Ph: **(561) 655-5511**.
- St. Mary's Medical Center, 901 45th St., West Palm Beach, FL 33407, Ph: **(561) 844-6300**.
- Cleveland Clinic, 525 Okeechobee Blvd., West Palm Beach, FL 33401, Ph: **(877) 463-2010**.
- Palm Beach Children's Hospital, 901 45th St., West Palm Beach, FL 33407, Ph: **(561) 844-6300**.
- Green's Pharmacy, 151 N. County Rd., Palm Beach, FL 33480, Ph: **(561) 832-4443**.
- Walgreens, 1515 N. Flagler Dr., West Palm Beach, FL 33401, Ph: **(561) 366-1393**.
- Publix Pharmacy, 500 Belvedere Rd., West Palm Beach, FL 33405, Ph: **(561) 659-2118**.
- Walmart Pharmacy, 4375 Belvedere Rd., West Palm Beach, FL 33406, Ph: **(561) 242-5651**.
- CVS Pharmacy, 2077 N. Military Trl., West Palm Beach, FL 33409, Ph: **(561) 684-4626**.
- Each hotel room at The Breakers is equipped with a mini fridge. If you need to store medication at a different temperature than the mini fridge can regulate, please see your hotel concierge.

# FAQs



## How Do I Get My Badge?

Your badge(s) and any tickets will be given to you at the NTDA Registration Desk located at South Loggia West in The Breakers.

The desk will be open 12:30 p.m.–5:00 p.m. on Wednesday, Oct. 9, 2019 and from 6:45 a.m.–12:00 p.m. on Thursday, Oct. 10, 2019. Sponsored give aways and materials, including the printed *Convention Event Guide*, will also be available at the Registration Desk.

## What are the Average Temperatures in Palm Beach, FL in October?



Average temperatures in the Palm Beach, FL area in October include daily highs ranging from 82°F to 87°F and with lows around 75°F. Lows rarely fall below 69°F or exceed 79°F. This is one of the best times of the year to visit as the weather is still warm but it's much less humid than in the tropical summer months.

## What is the Convention Dress Code?

The NTDA Convention is Business/Resort Casual. Slacks or knee length shorts, polo shirts, button down shirts, nice shoes or sandals are appropriate for men. No ties or sports coats, please! Pants/slacks, capri pants, skorts, skirts, sun dresses are appropriate for ladies. Life is short... wear comfortable shoes! Welcome reception will be on a grassy area. Most restaurants in the area are resort or business casual. However, check with the restaurant or the hotel concierge.

## What is the Golf Dress Code?

Men must wear a collared shirt and tailored, Bermuda-length shorts or pants. Ladies must have a collar on their top. Shorts or skirts of appropriate length are allowed. Dress code applies to practice facility as well. Denim, tank tops, t-shirts, cut-offs, athletic shorts and metal spikes are NOT allowed on the course.

## WHAT ACTIVITIES ARE AVAILABLE FOR MY SPOUSE/GUEST?

### Private Bungalows

Use of designated Private Beach Club Bungalows is available to registered spouses/guests only on Thursday, Oct. 10, 2019, and is included with Spouse/Guest registration. Alcoholic drink or food purchases at bungalows are not included and are the responsibility of individual guests. Food and

drink purchases may be billed back to your individual guest room(s).



## Catamaran Cruise

On Friday, Oct. 11, registered spouses/guests and non-golfers can take part in an unforgettable excursion aboard a state-of-the-art catamaran. Sit back while we set sail from Sailfish Marina to the Intercoastal Waterways. The sea breezes and the salt air will increase everyone's taste for fun. Calypso music and breaking waves provide the tropical rhythm. Once we reach our destination, you can sip a cool beverage, stretch out and soak up the sun. You will have the opportunity to enjoy a relaxing swim. Complimentary beer, wine, soda and snacks provided. Pre-registration and prepayment required. No on-site registration will be available. No registrations for the cruise accepted after Sept. 9. Cruise may be full prior to Sept. 9. Not included in registration fees. Additional \$179 per person fee applies.

## Escape to the Breakers Spa

Surrender your senses at The Breakers' exquisite, indoor-outdoor space and reawaken your best self. Convention attendees enjoy 10% off certain treatments. For more information, visit <https://www.thebreakers.com/activities/spa/>.

## Things to do in Palm Beach

Well known as a distinct shopping and dining center, Downtown West Palm Beach is a charming and popular attraction. The entertainment district is filled with galleries, restaurants, and retail shops just blocks from South Florida's white sandy beaches. West Palm Beach is home to the renowned Antique Row, a charming neighborhood featuring nearly 50 shops filled with antiques, fine arts, deco period pieces, contemporary and vintage furnishings, and more. On Worth

Avenue, you'll find some of the most fashionable clothing and accessories shops anywhere.

## ADA Accommodations

If you require special assistance in compliance with the American Disabilities Act during the Convention, please visit The Breakers' Reservations Desk or Hotel Concierge. If you have special dietary restrictions or allergies plan ahead by bringing special foods or medications. If you have food allergies or need a special meal, please notify your server. Please also inform the NTDA. Please note that The Breakers is not pet-friendly. If you have a certified service dog with appropriate papers, contact the hotel in advance.



## What are the Rules Regarding Prize Drawings Provided by the NTDA at the Convention?

Prizes are drawn randomly from attendees at the event. Attendees must be present to win. Prizes are non-transferable. Prizes must be claimed in the year for which the specific drawing is valid/intended and may not be extended. Prizes may not be exchanged for a cash equivalent or another prize/item. The prize is as offered and may not be upgraded, changed or exchanged. Staff and members of the Board of Directors are not eligible to win.

## Is there an NTDA Convention App?

Instead of an app, the updated NTDA Web site is scalable and has all the information you need to navigate the Convention. It will work on your smartphone, tablet or laptop. Visit [www.ntda.org](http://www.ntda.org) and click on the Convention section.





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## Policies

### No Badge = No Admission

Individuals who are not registered and who do not have a badge will not be permitted to attend ANY of the conference programs, participate in receptions, meals or other social events, nor have access to the Exhibit Hall. This policy will be strictly enforced for the safety and security of our registered attendees. Your cooperation is greatly appreciated.

### Golf & Optional Activities

Golf and optional activities are NOT included with Convention registration and require an additional fee. Pre-registration is required for golf and optional activities. **No registrations for golf or optional activities will be accepted after Sept. 9, 2019.** Golf foursomes are not guaranteed. Golf tournament registrations are accepted on a first-come, first-served basis.

### Payment

Credit card payment is preferred for registrations. However, if paying by check, payments are due within 30 days of invoice. **All registrations must be prepaid no later than Sept. 10, 2019.**

### Exhibitor Registration

All exhibitor personnel must register (registration is NOT included with tabletop purchase).

### Sponsor Registration

Sponsors must also register. (See Sponsorship brochure to determine if registration is included with your sponsorship package.) Call 1-800-800-4552 if you have questions regarding your sponsorship package and what is included.

### Cancellation Policy

Substitutions allowable. Convention registration cancellations, including golf and/or optional tours, must be received in writing by **Aug. 26, 2019** to qualify for a 100% refund. Convention registration cancellations, including golf and/or optional tours, received in writing between **Aug. 27, 2019 and Sept. 9, 2019** qualify for a 50% refund. Please note that your bank may take 3–7 days to process a credit card refund once issued by the NTDA. Convention registration cancellations, including golf and/or optional tours, received **Sept. 10, 2019** and after are not eligible for a refund.

### National Trailer Dealers Association

9864 E. Grand River Ave.  
Ste. 110-290  
Brighton, MI 48116

**Toll-Free:** 1-800-800-4552  
**Direct Dial:** (810) 229-5960  
**Fax:** (810) 588-6883  
**Web:** [www.ntda.org](http://www.ntda.org)